

DOG-FRIENDLY HOTEL POLICY AND DISCLAIMER

Crab Manor Hotel is happy to accommodate your fully trained, non-aggressive, and well-behaved dog(s) (maximum two per room) in **Bardola Lodge** and **Ruka Lodge** luxury bedrooms (pre-booking required), at the management's discretion, subject to the following conditions:

- 1. A Pet Policy Letter will be presented at the time of check-in, and a non-refundable £30.00 fee per dog per night will be charged to the guest's account.
- 2. Proper medical certification specifying that all vaccinations are up to date must be available upon request.
- 3. All dogs must be completely flea and tick-free, clean, well-groomed, and up to date on vaccinations and deworming.
- 4. Dog beds can be provided (subject to availability), but we encourage guests to provide their pet's own bedding.
- 5. UNDER NO CIRCUMSTANCES MUST DOGS BE LEFT IN THE ROOM/HOTEL UNATTENDED.
- 6. Owner/guest agrees to prevent noise or any other disturbance by the dog(s), in the interest of other guests of the Hotel
- 7. Dog(s) are strictly forbidden on any of the bedroom furniture or in the bath/shower.
- 8. Bedroom linen and towels must not be used on the dog(s) at any time.
- 9. Guests must contact the housekeeping department to arrange a convenient time for servicing their room if staying for multiple nights.
- 10. Dog(s) must wear an identification collar and be kept on a lead at all times whilst in the hotel reception, corridors, gardens, and the bar.
- 11. Guests must walk their dog(s) in designated areas and are responsible for cleaning up after their dog(s) in both the hotel and the surrounding area at all times
- 12. Dog(s) are permitted in the bar area of the Crab & Lobster Restaurant only (except for guide dogs/service animals)

The following is information about my dog: Name: ______ Breed: _____ Size/Weight: _____ The following is my information as well as that of my designated contact in case of an emergency: My Name: _____ Telephone: _____ Designated Contact: _____ Telephone: _____

In the event of an emergency, and in the case, I cannot be reached, my designated contact will assume full responsibility. I agree to relinquish the care of my dog to my designated contact.

I further agree that I shall assume full and complete responsibility for any personal injury or property damage caused by the dog suffered by any guest, employees, or invitees of the Hotel including the approved veterinarian and its employees. In the event that such personal injuries or property damage should arise, I agree to indemnify, defend, and hold harmless the Crab Manor Hotel and/or the Crab & Lobster Restaurant together with its past



or present officers, directors, employees, agents, attorneys, insurers, affiliated companies, successors and assigns, for any claim that may arise, from all actions, suits, debts, bills, contracts, controversies, agreements, promises, trespasses, damages, judgments, claims and demands whatsoever, in law or equity, known or unknown, which I or my successors or assigns ever had, now have or hereafter can, shall or may have, and including, but not limited to, any claims relating in any way to my stay at the Hotel relating to the presence of my dog on or about the Hotel premises against or relating to the Crab Manor Hotel and/or the Crab & Lobster Restaurant.

I agree to pay any additional cleaning bills or repairs should they be required and authorise the Hotel to charge my credit card for such charges, even if they are discovered following my departure from the Hotel.

I agree that, should my dog create any disturbances, that cause complaints to be made to the Hotel by other occupants or personnel of the Hotel, at the request of the Hotel manager, I shall immediately make arrangements to house my dog elsewhere outside the Hotel.

I hereby agree to the following regulations and conditions while staying at The Crab Manor Hotel.

| NAME: | | |
|------------|------|--|
| DATE: | | |
| SIGNATURE: | | |

^{*} The hotel reserves the right to terminate the guest/pet stay if required with no prior notification.